Tips for a Good Interview
- Write them here!
- Make eye contact

Remember...

HUNT for

Needs!

Emotions!

Stories!

(develop empathy!)

Interview Notes... Capture Everything!

Draw the backpack!
MORE INTERVIEW NOTES!

FEELS
user
(be detailed)
ABOUT HIS/HER BAG!!

now complete

REFLECTION!

here are 2(or more!!) things I learned about
(user)

how could you help your user?

what was hard about this process?

what could you do differently?